



***The Peninsula Practice***

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**Our appointment  
system  
is changing**

**Now that  
lockdown is over,  
we have listened  
to your needs**

# Appointment System

Choices	How?	
Advance booking	Online, phone or drop-in	May be booked months, weeks or days in advance. These slots are spread throughout the day to meet your needs
Three-day booking	Online, phone or drop-in	Available to book 3 days before the appointment date which gives you another chance to prebook an appointment
On the day	Online, phone or drop-in	These are reserved for patients who are acutely unwell on the day

**and**

**You can choose if you would like a phone or face-to-face consultation.**

**When you book, write your preference on your online booking or inform the Care Navigator.**

**The clinician is then made aware of your wish and will be ready to either call or see you.**